## Service Level Agreement between Compaid and Wouldham Parish Council (WPC)

**Compaid** agrees to provide a weekly community bus service for residents of Wouldham and Burham on the following basis:

Monday	Tuesday	Wednesday	Thursday
To Strood	To Hempstead	To Chatham	To Strood

**Compaid** will employ a trained and qualified driver four days a week to operate this service.

**Compaid** will handle bookings from registered members up to 7 days in advance (lines open Monday to Friday between 9.30am and 4.00pm)

**Compaid** will ensure the service vehicle is fully fuelled at end of each Thursday. The vehicle will be securely kept overnight at the Wouldham Car Park, and **Compaid** will retain one set of keys for the vehicle.

**Compaid** will retain all passenger fares collected for travel Monday to Thursday

Compaid will provide monitoring information on passenger numbers and destinations to WPC every three months

WPC will pay half of the KCC grant (£29,500) to Compaid on signing of this agreement

**WPC** will manage the passage membership list and retain annual membership subscriptions.

WPC will notify Compaid with updated membership list once a month

WPC will pay for all lease, maintenance and repair costs on the service vehicle

WPC will fully insure the service vehicle and notify insurer of any Compaid named drivers

Compaid and WPC will hold service review meetings every six months

**Compaid** and **WPC** will review cost and income projections annually, adjusting passenger fares, precept and other sources of income as appropriate.

This agreement dated9/10/23		
Signed for Compaid by Stephen Elsden	Position Chief Executive	
Signature		
Signed for WPC by [Name]TINA MILES	Position CLERK/RFO	
Signature		